

Credit Bureau – Information on Obtaining a Credit Freeze & Unfreeze

EQUIFAX CREDIT FREEZE – [\[Equifax Website\]](#)

- [Credit freezes may be done online](#) or by certified mail – return receipt requested.
- Request your credit freeze by certified mail using [this sample letter](#). Please note the attachments you must include.
- If your PIN is late arriving, call 1-888-298-0045. They will ask you for some ID and arrange for your PIN to be sent to you in 4-7 days.
- **Unfreeze:** Do a temporary thaw of your Equifax credit freeze by [snail mail](#), [online](#) or by calling 1-800-685-1111 (N.Y. residents dial 1-800-349-9960).
- Info on freezing a child's credit with Equifax [can be found here](#).
- If requesting a freeze by mail, use the following address:
 - Equifax Security Freeze
P.O. Box 105788
Atlanta, GA. 30348

EXPERIAN CREDIT FREEZE – [\[Experian Website\]](#)

- [Credit freezes may be done online](#); by certified mail – return receipt requested; or by calling 1-888-EXPERIAN (1-888-397-3742). When calling, press 2 then follow prompts for security freeze.
- Request your credit freeze by certified mail using [this sample letter](#). Please note the attachments you must include.
- You can also [freeze a child's credit report](#). The information contained at this link is applicable for all three credit bureaus. You must first write a letter to each bureau to learn if your minor child has a credit report and if so, then you can proceed to freeze it.
- **Unfreeze:** Do a temporary thaw of your Experian credit freeze [online](#) or by calling 1-888-397-3742.
- Info on freezing a child's credit with Experian [can be found here](#).
- If requesting a freeze by mail, use the following address:
 - Experian
P.O. Box 9554
Allen, TX. 75013

TRANSUNION CREDIT FREEZE – [\[TransUnion website\]](#)

- [Credit freezes may be done online](#), by phone (1-888-909-8872) or by certified mail – return receipt requested. *(Some users have reported difficulty with the online method. Please try one of the other options if you too experience difficulty.)*
- Request your credit freeze by certified mail using [this sample letter](#). Please note the attachments you must include.

- **Unfreeze:** Do a temporary thaw of your TransUnion credit freeze [online](#) or by calling 1-888-909-8872.
- Info on freezing a child's credit with TransUnion [can be found here](#).
- If requesting a freeze by mail, use the following address:
 - TransUnion Protected Consumer Freeze
P.O. Box 380
Woodlyn, PA. 19094

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